

# JSI & HEALTH CARE AND PRACTICE TRANSFORMATION

Everyone is talking about health care transformation—but how can a health clinic/system implement change in a way that is sustainable and contributes to achieving the quadruple aim of better outcomes, patient centered care, lower costs, and higher provider and staff satisfaction?

## At JSI, we understand the larger context of health care and how it intersects with public health.

Transformation is an ongoing process. It takes hard work at all levels, as well as expertise. John Snow, Inc. (JSI) has more than 30 years of experience assisting organizations with all aspects of health care transformation from conducting and analyzing community, system, and practice assessments; developing tailored implementation plans; providing the training and technical assistance needed to make strategic and sustained change; to monitoring and evaluating outcomes.

JSI staff include physicians, strategists, coaches, practice leaders, researchers, evaluators, health information technology experts, quality and process improvement specialists, and many others who have focused on and worked in the field of health care and practice transformation for over 30 years. Our team has expertise in:

- Strategic planning and project management
- Process improvement including LEAN and Six Sigma
- Team-based care implementation
- Practice facilitation/coaching
- Patient-centered medical home (PCMH) assessment, implementation, and recognition
- Clinical quality improvement and workflow analysis
- Patient engagement
- Behavioral and oral health integration
- Policy and procedure development
- Payment and health care policy reform
- Population health and social determinants of health
- Community health assessments
- Data analysis and evaluation
- Leadership development
- Long-term services and supports



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<https://healthcaretransformation.jsi.com>

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## OUR CLIENTS

Our clients include the whole spectrum of organizations, from local practices, to state and national multi-system networks. Recent federal and state level clients include:

### Federal Governmental Organizations

- Health Resources and Services Administration, including the Bureau of Primary Care
- Centers for Medicare & Medicaid Services
- Agency for Healthcare Research and Quality
- National Association of Community Health Centers

### State and Regional Organizations

- California Health Care Foundation
- The Colorado Health Foundation
- Community Health Care Association of New York State
- Maine Quality Counts
- Blue Cross Blue Shield Foundation of Massachusetts

## INITIATIVES

JSI is involved with the following multi-state initiatives:

- State Innovation Models
- Delivery System Reform Incentive Payment
- Transforming Clinical Practice Initiative
- Team Based Care
- Patient Centered Medical Homes
- Medical Neighborhoods
- Health Information Technology Evaluation and Quality (HITEQ) Center

## OUR SUCCESSES

- Assisted more than 20 practices to receive Level 3 PCMH recognition from the National Committee for Quality Assurance.
- Conducted over one hundred community assessments across the country to develop gap analyses of needed health care services.
- Helped 20 practices transform to a team-based care model.
- Published a series of white papers on payment reform, health care policy, population health, and whole-person care.
- Developed the HITEQ website ([www.hiteqcenter.org](http://www.hiteqcenter.org)) and resources for more than one thousand leaders, providers and health care users across the country to maximize technology in practice transformation efforts.
- Assisted more than 30 community health centers become federally qualified health centers.
- Formed learning collaboratives of practices involved in transformation in more than 10 states.
- Completed multi-year evaluations of integrated care programs in two states with more than forty integrated primary care and behavioral health grantees.

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**Contact us today at [hctransformation@jsi.com](mailto:hctransformation@jsi.com) for a quote to support your health care transformation needs!**

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