

# JSI & PATIENT-CENTERED MEDICAL HOMES

The patient-centered medical home (PCMH) model for health centers puts patients at the forefront of care. PCMHs build better relationships between patients and their clinical care teams. Health centers and safety net primary care providers are uniquely positioned to see benefits from patient-centered medical home transformation and recognition. Many states are now using PCMH as a cornerstone of alternative payment models.

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**Research shows that PCMHs improve quality and the patient experience while increasing staff satisfaction.**

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JSI supports health centers across the nation to achieve PCMH transformation and recognition through the National Committee for Quality Assurance (NCQA), the Joint Commission, and the Accreditation Association for Ambulatory Health Care, Inc. JSI's expertise includes:

- Strategic planning and project management.
- 40 years of health center-specific practice transformation experience and project management expertise.
- Transformation and recognition tools tailor-made for health centers.
- Knowledge about health center-specific context for PCMH, including HRSA support, leveraging Universal Data Systems (UDS), and board structures.
- Technical assistance with complementary NCQA designations (including behavioral health integration, accountable care organization and medical neighborhood recognition, and long-term services and supports certification).



JOHN SNOW, INC.

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## OUR SUCCESSES

JSI provides training in all areas of governance, operations, strategic planning, and compliance. We also have successfully partnered with centers who have received PCMH recognition or are in the process of doing so. Other notable achievements include:

- Self-assessment tool developed for the HITEQ (Health Information and Technology, Evaluation and Quality Center), adopted by hundreds of health centers nationwide.
- PCMH project management tools developed for both initial recognition and annual renewal currently in use by several states.
- Technical assistance and training to health centers in Maryland, Colorado, New Mexico, and Texas to achieve recognition and annual renewal through assessment, coaching, and support.

## OUR CLIENTS

Our clients include the whole spectrum, from local practices to state and national multi-system networks. We have also served the NCQA in a reviewer capacity.

### Recent clients include:

- Blue Cross Blue Shield Foundation of Massachusetts
- California Health Care Foundation
- Colorado Community Health Network
- Colorado Health Foundation
- Community Health Care Association of New York State
- Maine Quality Counts
- Texas Association of Community Health Centers
- U.S. Health Resources & Services Administration (HRSA), Bureau of Primary Health Care

## OUR TEAM



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To learn more about JSI's work and how we can support your PCMH transformation efforts, please email [hctransformation@jsi.com](mailto:hctransformation@jsi.com).